### <u>Proforma</u>

Statement for Reporting of Information on Bank Branches, Offices, NAIOs<sup>1</sup> (Extension Counters, Satellite Offices, etc.), Customer Service Points (ATMs etc.) - Opened / Closed / Conversion etc. - Applicable to all Co-operative Banks

- 1. Institution Details<sup>2</sup> : System Driven
- 2. Action for Reporting : Addition (Opening of new banking /branch/office/NAIOs etc.)

Opened	[
Planned <sup>3</sup>	[

OR

:

- Updation [ Updating of existing Inormation [ Closure [ Permanent Closed [ Merged [ Conversion [
- 3. If proforma is for updating information
  - 3.1. Part-I Code of updating

(Branch, Administrative/Back Office (7 digits), NAIOs, ATMs, and Other Fixed CSPs (16 digits))

:

3.2. Effective Date of Change

Day Month Year

- 4. For Conversion<sup>4</sup>
  - 4.1. Conversion From4.2. Conversion To
  - 4.3. Part-1 Code
  - 4.4. Conversion Date



- 5. For addition of a new Branch, then:
  - 5.1. If Branch (Staffed by bank)
    - 5.1.1. Domestic Banking Unit / Overseas Banking Unit

5.2. If fixed location  $BC^5$ 

#### <u>Annex I</u>

<sup>&</sup>lt;sup>1</sup>Non-Administratively Independent Offices

<sup>&</sup>lt;sup>2</sup> Depends on login credentials. Bank Code, Bank Name, Bank Category and Bank Group will be displayed in read only mode by the system.

<sup>&</sup>lt;sup>3</sup> In case of Planned it is mandatory to select location till 'Revenue Center'.

<sup>&</sup>lt;sup>4</sup> Conversion from Branch/Office//NAIO to Branch/Office/NAIO

<sup>&</sup>lt;sup>5</sup> Not applicable for Co-operative Banks

	5.2.1. Corporate BC / Individual BC					
		5.2.2. Base / controlling branch Part-I Code, if applicable				
		5.2.3. IBA Registration Number:				
6.	For addition of a new Office <sup>6</sup> ,					
	6.1. Domestic Office Unit 🗌 / Overseas Office Unit 🗌					
	6.2.	Administrative (including Head/ Regional/ Zonal/ etc.) Office				
	6.3.	Training Centre				
	6.4.	Back Office				
		6.4.1. Central Processing (including Loan/ Deposit/ other liability/ Cheque book issuing, new account opening etc.) Centres(CPCs)				
		6.4.2. Service Branches				
		6.4.3. Asset Recovery Branches				
	6.5.	Treasury Branch Office				
	6.6.	Forex Office				
	6.7.	Any Other [] (Please specify)				
	6.8.	Part-I code of the base branch/office, if applicable :				
7.	If NA	JOs:				
	7.1	. Extension Counter				
	7.2	. Satellite Office				
	7.3	. Exchange Bureau				
	7.4	. Representative Office				
	7.5	. Call Centre				
	7.6	. Part Shifted Administrative/ Back Offices				
	7.7	. Other (Please specify)				
	7.8	. Part-I code of the base branch/office :				
8.	If oth	er Fixed Location CSPs then				

<sup>&</sup>lt;sup>6</sup> For each type of office, bank will be required to submit separate proforma.

# 8.1. Mode of service

	8.1.1. Electronic services				
	8.1.1.1. ATMs				
	8.1.1.2. Cash Recycler Mahine (CRM)				
	8.1.1.3. Bunch Note Acceptor Machine (BNAMs)/				
	Cash Deposit Machines (CDMs)				
	8.1.1.4. Electronic Kiosks				
	8.1.1.5. E-lobby				
	8.1.1.6. Other (Please specify)				
	8.1.2. Manual Services				
	8.1.2.1. Customer Service Center (CSC)				
	8.1.3. Onsite / Off-site /				
8.2. Pa	rt-I code of the base branch/office, if applicable :				
9. Details o	f branch/office/NAIOs/CSPs				
9.1.	Name : (of Branch/ Office/NAIO/Other Fixed CSPs)				
9.2.	Applicable Category: General Permission				
9.3.	3. If approval/ authorisation or Post-facto authorisation, then License/ Authorisation Number:				
9.4.	Date of License/ AuthorisationImage: Constraint of the second				
9.5.	5. If it is a case of Re-validation of License/ Authorisation				
	9.5.1. The reference number :				
	9.5.2. Date of Re-validation : Day Month Year				

<sup>&</sup>lt;sup>7</sup> For banks requiring license/permission (SCBs not having general permission, RRBs, Co-operative banks, etc.).

9.6.	Date of Opening (Actual/ Planned)	:	Day Month Year	
9.7.	Part-I code of the linked currency cl Currency Chest	hest (Bra :	anch/Office), if not functioning as a	
10. Magnetic	Ink Character Recognition (MICR)	Code :		
11. Indian Fi	nancial System Code (IFSC)	: [		
12. Bank's In	ternal System(CBS) Code	: [		
13. Location	details			
13.1.	Country : To be selected fro	om databas	e	
13.2.	State : To be selected fro	om databas	e	
13.3.	District : To be selected fro	om databas	e	
13.4.	Sub-District : To be selected from	om databas	e	
13.5.	Revenue Centre: To be selected fro	om databas	e Display population range group from database	
13.6.	Address			
	13.6.1. Address 1	:		
	13.6.2. Address 2	:		
	13.6.3. Name of the Post Office	:		
	13.6.4. Pin Code			
13.7.	7. Geo-coordinates			
	13.7.1. Longitude (upto 6 decimal p	olace)		
13.7.2. Latitude (upto 6 decimal plac				
13.8.	Communication Details: 13.8.1. Name 13.8.2. Tel. No./ Telex No. (For landline, include STD of 13.8.3. Mobile No.: 13.8.4. Fax No. (with STD Code)	: : Code) :		

### 13.8.5. E-mail Address

## 14. Working Days/ Hours

- 14.1. Full Time OR
- 14.2. Part Time

Days	Timings		
	From	То	
All Days	Hrs.	Hrs. and	
	Hrs.	Hrs.	
Monday 🗌	Hrs.	Hrs. and	
	Hrs.	Hrs.	
Tuesday 🗌	Hrs.	Hrs. and	
	Hrs.	Hrs.	
Wednesday	Hrs.	Hrs. and	
	Hrs.	Hrs.	
Thursday 🗌	Hrs.	Hrs. and	
	Hrs.	Hrs.	
Friday 🗌	Hrs.	Hrs. and	
	Hrs.	Hrs.	
Saturday	Hrs.	Hrs. and	
	Hrs.	Hrs.	
Sunday	Hrs.	Hrs. and	
	Hrs.	Hrs.	

:

15. Additional centres served by bank branch (Hub and Spoke model)<sup>8</sup>:

Multiple Selections from Centre Database

- 16. Service Offered (multiple selections may be made under each category as relevant)
  - 16.1. Customer services offered at bank branch (Full/Part time)
    - 16.1.1. General banking
    - 16.1.2. Personal banking including housing/consumer durable/vehicle finance
    - 16.1.3. Fully electronic customer self-service branch, manned
    - 16.1.4. Locker Facility
    - 16.1.5. Money Transfer Facility
    - 16.1.6. Currency Chest

<sup>&</sup>lt;sup>8</sup> Not applicable for Co-operative Banks

16	.1.7. Small coi	n depot		
		ed Finance branch		$\square$
	16.1.8.1.	Agriculture finance		$\Box =$
	16.1.8.2.	MSME finance		
	16.1.8.3.	Other Corporate fina	ince	
16	.1.9. Foreign e	xchange business		
	-	arket / investment ba	nking service	es 🗌
	16.1.10.1.	Merchant / Mercanti	le Banking	
	16.1.10.2.	Share Trading & D-1	nat Services	
	16.1.10.3.	Mutual Fund <sup>9</sup> Produ	cts/ Services	
16	.1.11. Insurranc	e Services		
	16.1.11.1.	Life <sup>10</sup>		
	16.1.11.2.	Non-life		
16	.1.12. Governm	ent business		
	16.1.12.1.	Public provident fun	d (PPF) acco	unt 🗌
	16.1.12.2.	Pension accounts	]	
	16.1.12.3.	Franking services		
	16.1.12.4.	Tax Collection		
16	.1.13. Other	Please Specify		
16 16	ecialised admin 2.1. Treasury 2.2. Forex treasury 2.3. Forex Off	asury	activities ha	ndled by Office, if any
10	16.2.3.1.	A Category OR		
	16.2.3.2.	B Category		
16		ent business, pension		
	.2.5. Currency	-	′ <u> </u>	
	.2.6. Small coi			
		overy / reconstruction		
		and payment services		
16	.2.9. Processin	g centres (deposits, lo	oans, trade fir	nance, forex, cheques etc.)
16	.2.10. Administ	rative activities (HO /	ZO / TC / A	O) 🗌
16	.2.11. Other	Please Specify	/	
17. If Branch	Office <sup>11</sup> is doin	ng forex activity, ther	1:	
17.1.	Authorised De	ealer Category	: A[	B C C
17.2.	Date of Autho	risation	: 🔤 Day	/ / / / / / / / / / / / / / / / / / /
17.3.	Part-I code of	'C' Category office, forex transaction sett egory Branch/Office	ling :	
18. Other Att	ributes			

<sup>&</sup>lt;sup>9</sup> Unit linked plans should be treated under Mutual Funds.
<sup>10</sup> Includes health insurance and other similar products related to life.
<sup>11</sup> Offices doing authorised dealer activities with customer interface will be considered as branches.

- 18.1. If Other Fixed Location CSPs Electronic Services
  18.1.1. Manned \_\_\_\_\_\_\_
  18.1.2. Unmanned \_\_\_\_\_\_\_
- 19. Remarks
- 20. Uniform Codes: Part-I (7/16 digits) (To be generated by system)
- 21. Part-II (7 digits) (To be generated by system)

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