## Annex IV

## Facilities which can be provided through ATMs

- 1. Deposits/Withdrawals;
- 2. Personal Identification Number (PIN) changes
- 3. Requisition for cheque books
- 4. Statement of accounts
- 5. Balance enquiry
- 6. Inter account transfer within the bank between accounts of same customer or different customers of the bank at the same center or different centers within the country
- 7. Inter Bank Funds Transfer Transfer of Funds between the bank's customers and customers of other banks.
- 8. Mail facility for sending written communication to the bank
- 9. Utility payments like Electricity bill, Telephone bill etc.;
- 10. Issue of railway tickets
- 11. Product Information